PETER K. CHUWA

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PERSONAL PROFILE

Decent experience in network and communication support skilled at operating on various platforms and excellent written and oral communication skills. Seeking a position with a company that will allow me to fully utilize my analytical, communication, organizational, and problem-solving skills to benefit the organization. My interests are in Information Security, Cybersecurity, Networking, Cloud Computing, and the Internet of Things (IoT).

TECHNICAL SKILLS

- Prowess in Technical IT Support, Networking & Hardware & Network Security.
- Advance knowledge in Microsoft Office 365 Suite (Office).
- Knowledge of Networking Routers/Switches, Security- encryption (SSL) certificates, firewalls.
- Proficient with; Server based Microsoft Windows Operating System. Server Linux Based Operating Systems.
- Cloud Skills: Serverless, Virtualization, Databases, Networking, Azure, AWS,

EDUCATION

2019 - 2023   MSc. Information Systems Technology   **UNITED STATES INTERNATIONAL UNIVERSITY - Africa**

2015 - 2018   BSc. Hardware and Networking   **Mahatma Gandhi University Meghalaya, India**

CERTIFICATIONS

July 2024 - Current	Virtual Assistant	**ALX**
May 2024 - July 2024	AI Career Essentials	**ALX AiCE**
Feb 2023 - Apr 2024	Full Stack Software Engineering	**ALX Software Engineering**
Feb 2023 - Apr 2023	Entrepreneurship & Business	**Cyber Shujaa**
Mar 2010 - Aug 2010	Development IT Essential PC Hardware &	**Cisco**
Jun 2010 - Aug 2010	Software Network Academy	**Cisco**

EXPERIENCE

Soft Tribe Company Ltd | IT Support Specialist (Contract) **|** Mar 2017 – Jan 2019

- Meet with prospective clients to determine requirements
- Engage with clients to define the scope of the project Plan timeline and resources needed for project
- Travel to client sites
- Responsible for network management, software Troubleshoot database administration.
- Define software, hardware and network requirements Identify and resolve project issues
- Prepare project status reports

(NEC) National Electoral Committee | IT - Assistance | March 2015- Nov 2018

- Hardware and Network support
- Troubleshooting computers and maintenance.
- Maintenance of (BVR) Biometric Voters Kit
- Compile report(s) on service reports maintenance as requested.

TAN consult Engineering & Planner Ltd | System Admin Assistant (Internship) | Apr 2013 – Jul 2013

- Computer Maintenance
- Data Analysis
- Network Monitoring & Troubleshooting

SOFTSKILLS

- A team player and a communicator, and I easily adapt well with co-workers and to new work environments / dynamic work environments.
- Subscribe to high levels of integrity, time cautiousness, and ethical standards.
- Critical thinker, highly analytical, decisive, and a problem solver.
- Keen eye, attention to detail, accuracy, and personal excellence.
- Emotional Intelligence
- Time Management

VOLUNTEER EXPERIENCE

- **Freelance (Self) |** Jan 2014 – Present
  IT Support Specialist

- **Wild Candle African Safaris Ltd |** Mar 2018 – Sep 2021
  Web Developer, Designer & System Management

LANGUAGES

- English (Full Professional Proficiency)
- Swahili (Native or Bilingual Proficiency)

INTEREST
- Tech enthusiasts
- Socializing.
- Reading News
- Outdoor Activities

REFERENCES

Available Upon Request